

HOUSE RULES

of Messe Congress Graz Betriebsgesellschaft m.b.H.

1. SCOPE OF APPLICATION

1.1. These house rules apply to all halls, foyers and other ancillary rooms as well as open spaces belonging to Messe Congress Graz Betriebsgesellschaft m.b.H. (hereinafter referred to as MCG) at the locations Messeplatz 1 and Albrechtgasse 1, both in 8010 Graz (hereinafter referred to as event venues).

1.2. The house rules are posted in the respective entrance areas and all persons entering/driving into the event venues are subject to their provisions.

1.3. Persons who violate the provisions of these house rules may be expelled from the event venues and/or banned from the premises. Furthermore, they shall be liable for any damage resulting from non-compliance with the house rules. In all such cases, a refund of the admission price is excluded.

1.4. For organisers, the provisions of the respective event contracts, which may stipulate deviating or supplementary regulations, shall also apply.

2. ADMISSION AND STAY

2.1. The event venues are not open to the public and are subject to MCG's house rules.

2.2. Access to and presence at the event venues is only permitted with a valid ticket, accreditation or other authorisation to be present. The location, duration and purpose of the stay are determined by the information provided on the respective authorisation to stay. Persons who are present at the event venues without a valid authorisation to stay may be expelled from the event venues. Authorisations to stay are non-transferable and must be retained until leaving the event venues and presented to security personnel upon request at any time. Any misuse will result in the permit being revoked and declared invalid, the forfeiture of any fees paid or deposited for this purpose, and, if necessary, legal action.

2.3. Persons may be denied access or expelled from the premises at any time if they

- are clearly under the influence of alcohol, medication or drugs;
 - attempt to bring alcoholic beverages or drugs into the event venue without permission;
 - are carrying prohibited or dangerous items as defined in section 4.1 of these house rules and are not willing to hand them over;
 - have repeatedly disrupted the proper conduct of events or are unwilling to undergo the necessary checks, or who can otherwise reasonably be expected to disrupt the proper conduct of an event;
 - have been banned from the premises;
- In all these cases, any fees paid will not be refunded.

3. RULES OF BEHAVIOUR

3.1. The instructions of MCG employees, security personnel and other emergency services (in particular the police and fire brigade) must be followed at all times.

3.2. The distribution of advertising or propaganda material, admission tickets, goods and similar items in the event venues is only permitted with the approval of MCG and/or the organiser. Separate regulations apply to trade fair exhibitors.

3.3. All rooms and areas of the event venues must be treated with care and respect; any contamination or soiling is prohibited. In particular, sticking anything to walls or putting up posters is expressly prohibited. Waste, packaging materials and empty containers must be disposed of in the waste bins provided and any waste separation requirements must be complied with.

3.4. Film, video and audio recordings, as well as photography and drawing, are only permitted with the written permission of MCG. The same applies to the use or operation of drones or similar flying objects for any purpose whatsoever.

3.5. It is not permitted to enter the event venues with vehicles/means of transport, in particular bicycles, electric scooters, Segways, skateboards, roller skates and inline skates, longboards, scooters and similar means of transport. Vehicles/means of transport for people with reduced mobility (such as wheelchairs and walkers) are exempt from this rule. Even bringing the aforementioned vehicles/means of transport to the event is not permitted. MCG employees are exempt from this rule.

3.6. Bringing seating to events is prohibited.

4. SAFETY

4.1. The following items are prohibited without prior written permission from MCG:

- Weapons and dangerous objects
 - Firearms (e.g. pistols, rifles)
 - Knives (including pocket knives with lockable blades, daggers, machetes)
 - Stabbing and cutting weapons (e.g. swords, striking weapons, knuckle dusters)
 - Explosives (e.g. explosives, dynamite, fireworks, pyrotechnics)
 - Irritants (e.g. pepper spray, tear gas, irritant gas)
- Dangerous substances
 - Chemicals (e.g. acids, alkalis, highly flammable liquids)
 - Poisons
 - Spray cans (except small cosmetic sprays)
- Technical and electronic devices
 - Laser pointers
 - Jammers or other devices that may interfere with security systems
- Other items
 - Drugs that fall under the Narcotics Act
 - Glass bottles or other breakable containers
 - Banners, posters, flags or placards (especially those with offensive, discriminatory and extremist content)

At certain events, the bringing of other items may be prohibited. In this case, the relevant notices must be observed.

4.2. MCG security personnel are authorised to check the contents of clothing, bags and similar containers and, if necessary, to confiscate prohibited items or refuse entry to the person carrying them. If the person refuses to allow their belongings to be checked, they may also be refused entry.

4.3. Depending on the nature of the event, coats, jackets, rucksacks, bags, umbrellas and similar items must be left in the cloakrooms or are completely prohibited. The cloakroom fee to be paid will be announced.

4.4. For safety reasons, MCG is entitled at any time to prohibit entry to an event venue or individual areas thereof or to order its evacuation. In this case, any admission fee paid will not be refunded.

4.5. All entrances and exits, stairways and other escape and rescue routes must be kept clear at all times.

5. SMOKING PROHIBITION

Smoking is prohibited in the event venues. Exceptions to this rule are areas specifically designated as smoking areas.

6. BRINGING ANIMALS

Animals are not permitted, with the exception of assistance and service animals (dogs must be kept on a leash) with the necessary identification.

7. IMAGE RIGHTS / VIDEO SURVEILLANCE

The MCG points out that film and/or photo recordings may be made at the event venues for public relations purposes as well as for the documentation and promotion of events. If you do not consent to being photographed, please expressly inform the photographer on site.

The event venues are monitored by CCTV for security reasons.

Further information can be found in the privacy policy at <https://www.mcg.at/datenschutz/>.

8. EXCLUSION OF LIABILITY

Entering and staying in the event venues is at your own risk.

MCG shall only be liable for damage caused by it for any conceivable legal reason in cases of intent and gross negligence. Liability for slight negligence, with the exception of personal injury, is excluded.

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